

COVID-19 UPDATE

Updated 5/29/20 at 5pm EST

Dear Campers & Friends,

We are excited to announce we have been open since Friday, May 1!!!

We are so thankful to have this opportunity to give our guests the chance to come enjoy outdoor recreational activities in a safe, appropriate social distancing format! After the 6 weeks of stay at home, there is nothing better to relieve some of the stress than getting outdoors and camping with your family! We are so thankful for all of you that have stood by us and remained patient while we have navigated and continue to navigate these uncharted waters.

WE NEED YOUR HELP TO SUCCEED & STAY OPEN!!!

We understand that the temporary changes to procedures and rules may be frustrating at times to some of you. Having to change everything we do and what we offer is just as frustrating and difficult for us. We just ask that you please be patient and understanding of the situation we are working through. We are following guidelines we have been given to:

- 1) Keep our guests and staff safe and healthy first and foremost and
- 2) To make sure we are doing as the Governor has asked so that we may continue to operate for the rest of the season and not get shut right back down for not following rules and then not be able to open until mid summer or later. It will take effort and all of you abiding by these temporary changes to get through this quickly and successfully! Thank you for helping us succeed in all of this and being patient with our staff!!!

To ensure that Pennsylvanians have the opportunity to safely enjoy outdoor recreation as a way to maintain positive physical and mental health, and in keeping with the commonwealth's stay-at-home orders to mitigate the spread of COVID-19, Governor Tom Wolf on April 27th announced that the Wolf Administration lifted some restrictions on businesses related to certain outdoor activities including privately owned

campgrounds statewide starting May 1 and has announced more restrictions being lifted May 15.

The Centers for Disease Control and Prevention (CDC) issued guidance on visiting parks and recreation facilities. These guidelines must be followed statewide by businesses and when engaging in outdoor activity while the state disaster declaration remains in effect. The guidelines will ensure the safety of individuals and families engaging in outdoor activities and adherence will help slow the spread of COVID-19.

We have been open since May 1, and are taking this pandemic seriously. We will be following CDC guidance and other recommended guidelines to make up rules and procedures that will help to mitigate risk. Anyone who chooses not to follow these rules and procedures will be asked to leave the park immediately. Please do not put us in that position as we do not want to have to do that. We want you to be able to safely recreate with your family!

We all find ourselves in extraordinary circumstances, coming together to ensure the health and safety of our families, neighbors and communities as the COVID-19 pandemic continues to escalate. During this time, our hearts and prayers go out to everyone impacted by COVID-19, including those diagnosed with the virus, all of the caregivers at home and in health care, and those whose job or school has been affected. We are living through a time of great uncertainty when we do not know exactly what will come in the weeks and months ahead. During these times, it is as important as ever to lean into what matters most and what inspires all of the work we do at Yogi Bear's Jellystone Park at Kozy Rest- FAMILY!

First and foremost, the health and safety of our guests and staff are still our number 1 priority at Yogi Bear's Jellystone Park™ at Kozy Rest. Since the beginning, our goal has always been to provide exceptional outdoor experiences in the safest manner possible for the whole family. We can't wait to welcome you to the fresh air and outdoor spaces at Kozy Rest and want you to know you are welcome here! Before your stay with us, we want you to

be aware of our increased efforts to keep our guests and team members safe and healthy.

We are temporarily modifying our business practices based on CDC guidance and statewide mandatory restrictions. As the situation rapidly evolves, we will continue to take the necessary steps to ensure that we are acting accordingly, will lift restrictions accordingly and keep our guests informed every step of the way.

During your stay with us we would ask that you follow the CDC, federal, local and state guidelines during this national state of emergency. You are the primary person responsible for your own preparedness in this time of COVID-19. We cannot guarantee anyone's safety from any virus or sickness during a visit to Kozy Rest. This means you accept this risk for yourself and those you are visiting with.

If you are sick, have medical vulnerabilities or are considered at higher risk, we need to you to stay home. The only way to eradicate COVID-19 is by avoiding the chance of infecting others. Come back when you are well!

TEMPORARY CHANGES TO OPERATIONS:

In order to promote social distancing and comply with statewide mandatory restrictions, we have modified our offerings and will update as they change.

- **HAVE A PLAN:** Create a safety plan before heading outdoors. Explain to your children the need to keep their distance from others, even if they happen to see a friend while outside.
- **ALL CAMPERS MUST PRACTICE SOCIAL DISTANCING:** Remain 6 feet apart from other campers. No groups of more than 25 people.
- DO NOT congregate in groups of more than 25 for any reason, anywhere.
- Basketball, Gaga Ball and Corn hole may be played with your own equipment.
- Mini Golf will be open. We recommend leaving 1 hole between you and another family. Number of players on the course will be limited to 25. Equipment will be sanitized after each use.
- **ACTIVITIES:** Activities will be adapted to follow CDC guidelines and a mask is recommended. We are re-evaluating weekly.
- **RANGER STATION/STORE:** WILL BE OPEN but only 25 people will be permitted in the store at one time and a mask is recommended. All children must be accompanied by an adult. 6 foot Social distancing must be followed inside and out .

- We recommend you practice social distancing: Maintain the recommended minimum 6 feet apart from fellow recreationists. Pennsylvanians are also recommended to wear a mask or protective garment that covers the nose and mouth any time they go inside or around others.
- **MINIMIZE RISK TO OTHERS:** Individuals should only go out if they feel healthy and have not been exposed to someone who has tested positive for COVID-19.
- **CABINS:** Cabins that include their own restroom facilities are available, but there will be no back-to-back rentals at this time. All people who are renting cabins are also expected to bring your own dish soap, personal soap and other personal items with you. You must be able to use the restroom facilities available to you in your rental unit.
- **DOG PARK:** Must social distance.
- **CHECK-INS:** Make sure your balance is paid in full prior to arrival and you will be expressed right to your site upon pulling in.
- **NO WAGON RIDES, OR FIRE TRUCK RIDES.**
- **Food service – to-go options available in the store!**

WHAT YOU CAN ENJOY WHILE YOU ARE HERE!

We are blessed with fresh air and outdoor activities that can be enjoyed even during social distancing! Remember, the great outdoors is not cancelled and they are a fantastic place to be!

You will be able to walk and/or bike around the roads and elsewhere on the property as long as you are not in a group of more than 25.

You may play cards/games at your site with your loved ones who are with you, as well as build a campfire, enjoy hiking, arts & crafts, and our other modified activities! Now is the time to enjoy that good ol' fashioned fun we all grew up with and share it with your children!

You may also play basketball, gaga ball, and cornhole with your own equipment. You may also race on the RC track and use the RC crawler course if you bring your own equipment, maintain a 6 foot social distance from others.

You will be able to play mini golf as long as you leave a hole in between you and other families. Number of players on the course will be limited to 25.

Equipment will be sanitized after each use.

Laser Tag, Gem Mining, Playgrounds and Jump Zone will be open.

Restrooms and Laundry are NOW OPEN!

DIRECTIVES THAT MUST BE FOLLOWED

- You are to be practicing 6 foot social distancing while you are here, for your safety and the safety of those around you.
- We are wiping down all touch points throughout the park on a regular basis: the ice machine handles and front door handles every day, and the countertops many times a day. It is still up to you to protect yourself by bringing your own gloves and personal hand sanitizer. We're sorry, but we cannot provide you with any of our supplies.

ENHANCED CLEANING PROTOCOL

We have always had strict standards when it comes to the cleanliness of our property and facilities but have elevated our sanitation measures to ensure the well-being of our guests and staff by increasing the frequency of cleaning and disinfecting areas including but not limited to:

- Door handles
- Light switches
- Counters/tabletops
- Faucets
- Baby changing stations
- Credit card machines & ATM
- Pens
- Store displays
- Laser tag guns
- Cabin keys
- Sports equipment
- Restrooms
- Playgrounds
- Tables/chairs
- Trash cans
- Housekeeping will be given clear and complete instruction on how to not only clean, but disinfect hard and soft surfaces.
- All employees will wash their hands, regularly throughout the day.
- Any employees showing symptoms of any illness will be sent home.
- All large group events will be cancelled and planned activities will be modified.

PRECAUTIONARY MEASURES YOU CAN TAKE

We are reinforcing proactive steps that the CDC recommends to prevent the spread of germs:

- Wash your hands with soap and water for at least 20 seconds.
- Avoid close contact with people who are sick.
- Use a disposable tissue to cover a cough or sneeze.
- Avoid touching your face, especially your eyes, nose, and mouth.
- Clean and disinfect frequently touched objects.
- Stay home if you have cold or flu-like symptoms.

TAKING CARE OF OUR EMPLOYEES

We are taking the necessary precautions to ensure the health and safety of our employees during the COVID-19 crisis. With each decision we make as a company, we are taking into consideration the risks and challenges that our employees may face and making adjustments accordingly. For the foreseeable future, we will be limiting our operation to only essential staff.

RESERVATION MODIFICATION INFORMATION

As a small family business, we do ask a huge favor of you! If you have the ability or means to move a reservation or accept a credit for later in the year rather than cancel completely, we ask that you PLEASE, PLEASE, PLEASE DO SO! It will be A HUGE HELP for us to continue to operate in tough times like this one! Thank you to all that have already made that choice to help us! We appreciate it more than you could ever imagine!

- For cancellation and modification requests, email Camp@PittsburghJellystone.com or call 724-735-2417.

Practicing social distancing takes a little planning and patience but is what is necessary in order to be open at the moment and to be able to de-stress and get exercise. Finding the balance between enjoying the outdoors and staying safe is only possible when all Pennsylvanians are abiding by the same precautions. It's critical that all Pennsylvanians adhere to the safety guidelines to allow for these outdoor activities to remain available to the public.

Let us be honest, even though we can be open, for the time being, camping will be slightly modified. Please, be prepared for this temporary “new camping” and have patience as we navigate through this unprecedented time. Your family will be allowed to hang out at your campsite and take some walks and ride bikes. You will also be able to play basketball, gaga ball, cornhole, mini golf, use the jump zone, play laser tag, use the mining sluice and use the rc track and crawler course, if you bring your own equipment and social distance while doing so. You are also encouraged to wear a mask if others are around. We will also have social distanced approved activities. This is a constantly changing situation so we will adjust weekly. For now, we must strictly follow these guidelines, so we do not lose our ability to be open!

While we are extremely sensitive to this matter and are doing our part to employ best practices of slowing the spread of COVID-19, we also understand that as community events are cancelled, we anticipate that more families will be needing a place to escape outdoors. RVs and campers are your “home away from home,” so if you have to stay home, why not take your “home” somewhere beautiful and breath some fresh air! We realize that you may want to book your next stay with us. To book or for anything else you may need, we are here for you and look forward to helping you plan your next getaway. Please note that our reservations office is open Monday through Friday from 9AM – 5PM, however, we ask that you [Book Online](https://beta.campspot.com/new-consumer/kozy-rest) (<https://beta.campspot.com/new-consumer/kozy-rest>) or email us at Camp@PittsburghJellystone.com as we may experience higher than normal call volume during this challenging time.

We are saddened that we have to operate with modified offerings but hope to be back to business as usual in the near future! We will reopen our amenities as soon as possible when we are able to do so safely according to the CDC and government regulations. **Things are changing quickly so all of this is subject to change at any time so check back often.** We'll continue to share updates and stay connected through email and facebook during this time. While small parts of our operation are closed, a large part of it has been reopened, activities have been modified and people are having a blast and remember that the outdoors is always open so get outside, be well, and take care of one another!

We thank you for your patience and for continuing to support our small family business in these challenging times! Nobody wants to be fully entertaining you more than we do, so we look forward to welcoming you back!!!

Quigley Family